

Stones associates appointed

Stones Solicitors, based in Exeter in the UK, has recently appointed Charlotte Reavy and Beverly Keitch as associates in the firm. Ms Reavy qualified as a solicitor in 2003 and is a member of the firm's travel and insurance team in Exeter. She specialises in travel matters, mainly in relation to injuries sustained abroad, and including recoveries for insurers. She is also a



member of the Travel and Tourism Lawyers Association. Ms Keitch, who qualified in 1989, is based in the company's Taunton office and has considerable experience in all matters relating to will, trust and probate.

Charlwood moves in Mondial

Mondial has appointed Aimee Charlwood as business development manager in the affinity, financial and corporate sector. Ms Charlwood will play a key role in developing the UK business in the pan-European market, reporting to Mondial's HQ in Paris, as part of the company's overall business strategy. She joined Mondial four years ago as part of the sales team, and was subsequently appointed business development executive for the automotive team. In her new position, Aimee will be responsible for managing the prestigious easyJet travel insurance account. She will also take the lead to see the e-commerce account expand to offer travel insurance in 16 different countries in Europe, exploring new channels and products.



New UK management for MedAire Inc.

MedAire Inc, a global provider of remote medical education, expertise and equipment based in Arizona in the US, has named Richard Moore as managing director of MedAire Ltd, a wholly-owned subsidiary of MedAire Inc based in Farnborough, England. As MD, Mr Moore is responsible for managing daily business operations. A professional with 30 years of corporate aeronautical experience, he will also be responsible for sales, marketing and customer support in Europe, the Middle East and African regions. Before joining MedAire, Richard was general manager for Rolls-Royce Turbomeca Ltd, a manufacturer of aero-engines for helicopter and military jet craft. Jim Williams, MedAire CEO, commented: "Richard's management experience, business acumen and thorough understanding of the aviation industry are unmatched."



R&SA appoint new executive

Tim Mitchell has been appointed as group underwriting and claims manager for Royal & SunAlliance, with responsibility to direct the development of underwriting and claims strategies and capabilities. He will report directly to the group's CEO, Andy Haste. Having worked in the insurance industry for more than 30 years, Mr Mitchell joins from Zurich Financial Services, where he has spent the past nine years in senior underwriting roles, including three years spent as global chief underwriting officer for general insurance. He has also held roles at industry stalwarts AIG and Continental Insurance. Commenting on the appointment, Andy Haste said he was delighted to welcome Tim to the team: "He brings with him a proven track record of underwriting excellence and his appointment reflects our commitment to ensuring we continue to build our reputation for high quality underwriting and claims management."



Eric Pruss named as COO

Hiscox USA, part of the Hiscox Group, has announced the appointment of Eric Pruss as chief operating officer, a move that bolsters the company's presence in the US market. He will be based in the company's US HQ in New York, and will report directly to Ed Donnelly, president of Hiscox USA. Mr Pruss will be responsible for the day-to-day operations of the company, focusing on new product development, underwriting support and services for both brokers and customers. Reflecting on his new role, Eric said: "To win in this marketplace, Hiscox must provide the most effective and user-friendly service to our partner brokers." The company has ambitious plans to grow its share of the market, he continued, and his role will be to achieve that growth.

New director for Helijet

Alistair MacLennan, chairman of the board of Helijet International Inc, has announced the appointment of Steven Sanders to the board of directors, and as chairman of the audit committee for the company. Mr Sanders has served as director and secretary of both Genesis Gold Corporation and Manas Petroleum Corporation since 2005, and serves as director of op-Tech Environmental Services Inc. He also served as a partner in the law firm of Beckman, Millman Sanders LLP from 1997 to 2000.

Willer named as director

Raisbeck Engineering has announced the appointment of Beth Willer as director of business management. In her new position, she will be responsible for contract management, document control, finance and all human resource services, and will report to the vice president and general manager. Beth started her career in aviation when she held a key management position at Quiet Wing Corporation, an aeronautical engineering firm. Sam Jantzen, Jr, vice president and general manager of Raisbeck Engineering, welcomed Beth to the team, saying: "Her experience and knowledge will be a valuable asset to the company as we move forward with new and existing projects."



New recruits at Zurich

Zurich Financial Services Group has announced the appointment of Michael Kerner, who is now global chief underwriting officer for general insurance, succeeding Timothy Mitchell, who has gone to Royal & SunAlliance (see above). While he retains his current position of head of group strategy, Michael will relinquish the position of head of group reinsurance. As chief underwriting officer, he is responsible for setting underwriting policy, overseeing the actuarial pricing processes and leading the company's underwriting team. Mark Talbot has, meanwhile, become global head of reinsurance, effective immediately. In his new position, Mark is responsible for the management, development and implementation of the company's reinsurance policies and strategy on a worldwide basis. Mark was formerly head of reinsurance management in Zurich.

Europäische welcomes new board member

Management changes are afoot at Europäische, the Germany-based travel insurer. Leaving at his own request, Franz Biesel has been replaced by Richard Bader, who has assumed the responsibilities for international activities and projects, IT, underwriting and reinsurance. Born in Stockholm, Richard studied both legal sciences and political economics in Munich

and Passau. Working for many years for Munich Re, his career has included responsibility for company client consulting in its Nordic countries department. Richard has been with Europäische Reiseversicherung AG since June 2003, where he headed up the company's department of underwriting, product management and reinsurance.

The Claimers

illustrated by Chris Duggan, original concept by Ian Cameron

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